Tanium Discover Privacy Datasheet

What Is Tanium Discover?

Discover is used to find and maintain a real-time inventory of devices. By installing the Tanium Client on endpoints, organizations can use Discover to actively scan and monitor the local subnet (or other defined network segments) to detect unmanaged (i.e., those without the Tanium Client) endpoints. Discover can be used to mitigate security and operational challenges and threats raised by the use of unmanaged personal devices for work tasks.

Discovery finds Interfaces, which are unique MAC addresses. Thus, an endpoint with multiple network interface controllers (and thus multiple MAC addresses) appears as multiple interfaces in Discover.

Discover can provide rich context on devices, installed software titles, and hardware vendors. Discover can also track an organization’s user’s activity on an endpoint, take control of managed or unmanaged assets anywhere, and block assets from connecting.

What Data Privacy Issues Relate to Tanium Discover?

Tanium Discover can be customized and used by organizations to identify managed and unmanaged devices, as well as the user activity on the network.

What Types of Personal Data Does Discover Detect?

Discover finds identifying device endpoint information on the network, such as Hostname, OS type, IP Address, and MAC address. Organizations may customize Discover to identify other types of personal data depending on their own configuration and use.

When Might Discover Identify Sensitive Data?

By default, Discover does not identify sensitive data. Organizations may customize Discover to identify types of sensitive data depending on their own configuration and use.

Does Discover Store Personal Data?

As discussed above, Discover may collect personal data. Such data is stored within the database.

Who Can See the Data Viewed in Discover?

Sensitive and/or personal data viewed in Discover’s Endpoint Details and Locations is available to the organization’s Discover user, and in limited instances to Tanium support personnel as described below.
Do Tanium Personnel Have Access to Sensitive Data Through Discover?

Under normal operations, only the organization’s user has access to the Discover console. For Tanium Cloud, Tanium automates most management operations while intentionally limiting its own access to the organization’s data. On rare occasions, a Tanium engineer may need limited and logged access to an organization’s data for a brief duration, but only when necessary for normal service operations and troubleshooting, and only when approved by a senior member of the Engineering Team at Tanium. Further, Tanium Lockbox provides Tanium Cloud users visibility into these accesses, and optional approval authority when they occur.

A Data Map Detailing the Data Lifecycle in Discover

Where Might I Learn More about Discover

Tanium Discover User Documentation is available here:
https://docs.tanium.com/discover/discover/index.html

About This Datasheet

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