Tanium Confidence Score Privacy Datasheet

What Is Tanium Confidence Score?

Tanium Confidence Score aggregates real-time global insights to provide context on the safety and reliability of the actions and changes you plan to implement in your environment. In the past, unreliable or insufficient data forced IT Security and Operations teams to rely on assumptions, potentially leading to undesirable outcomes as changes are made. Tanium receives real-time data collected from a growing population of endpoints. With Tanium Confidence Score, operators can receive data on change implementations.

What Data Privacy Issues Relate to Tanium Confidence Score?

Tanium Confidence Score may collect certain Customer Data and this data is aggregated and anonymized to provide the Tanium Service. The table below describes the lifecycle of data for Confidence Score in an example of Confidence Score for Deploy.

Customer Data	Data is Aggregated and Anonymized	Tanium Data
When an endpoint runs a Deploy package with Tanium, several key data metrics are collected including the following examples that may include Customer Data. Example data collected by Tanium Confidence Score may relate to Installation Success Rate, Application Crashes, and Performance Metrics such as CPU usage, memory usage, and other anomalies or spikes that could indicate underlying issues.	The collected data is aggregated and anonymized to generate Outcome Data to provide the Tanium Confidence Score Service. Data anonymization and aggregation occurs within the region where the data was collected.	Outcome Data is used in combination with other collected Tanium data to generate a calculated Confidence Score, which is derived Tanium Data.



What Types of Personal Data Does Confidence Score Collect?

Tanium Confidence Score does not persist or store personal data.

What Types of Sensitive Data Does Confidence Score Collect?

Tanium Confidence Score may rely on data collected by other Tanium modules. Please see the other privacy data sheets for more information about how this data is collected.

Does Confidence Score Store Personal Data?

Confidence Score does not store personal data.

Who Can See the Data Viewed in Confidence Score?

Access control is governed by standard Tanium Role Based Access Control (RBAC).

Do Tanium Personnel Have Access to Sensitive Data Through Confidence Score?

Access control is governed by standard Tanium Role Based Access Control (RBAC). On rare occasions, a Tanium engineer may need limited and logged access to an organization's data but this is done only: 1) for a brief duration; 2) when necessary for normal service operations and troubleshooting; and 3) when approved by a senior member of the Engineering Team at Tanium.

Where Might I Learn More about Confidence Score

Read more about <u>Confidence Score for Patch</u> and <u>Confidence Score for Deploy</u> on the Tanium Resource Center

About This Datasheet

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