

# Tanium IT Asset Management for ServiceNow

Optimize software, hardware and cloud costs while reducing risk with real-time asset visibility.

A complete, accurate and up-to-date view of your enterprise hardware, software and virtual asset inventory in ServiceNow CMDB.

## Do you trust the data in your Configuration Management Database?

Your Configuration Management Database (CMDB) should be the single source of truth to power effective processes and decision-making across your IT organization.

But with in-office, hybrid, and full-remote employees, the lines have blurred. The lack of visibility into endpoints and application performance leaves your organization at risk of crucial blind-spots. Without full visibility into your enterprise asset inventory and real-time reporting of aggregated data from online and offline assets, the risk of a security breach could be catastrophic.

With Tanium Asset Integration for ServiceNow, organizations get the insights they need to prioritize decisions about managing their devices and systems efficiently, reduce costs and lower the risk of an attack.

## ServiceNow customers with the Tanium Asset integration can:

- Automatically map 100% of your Hardware Asset Management (HAM) and Software Asset Management (SAM) data to the appropriate object structure in ServiceNow.
- Aggregate real-time live asset data with the most recent data from offline assets.
- Easily define servers, attribute mappings and schedules for HAM/SAM data to be synced from Tanium into ServiceNow.



## 99%

99% of organizations using CMDB tooling that do not confront configuration item data quality gaps will experience visible business disruptions – through 2024.\*

## 94%

In 94% of enterprises, 20% of assets connected to networks are unknown and undiscovered.

“We’re integrating Tanium with our CMDB to enable users to self-service their patch scheduling, capture new builds with default patch schedules, improve reporting, and lift the burden from our operational staff.”

**Timothy Bremm**  
Lead enterprise architect, Honeywell

# Deliver complete and real-time Hardware Asset Management (HAM) and Software Asset Management (SAM) directly in ServiceNow

## Complete visibility and real-time data of all your assets

The Tanium Converged Endpoint Management (XEM) platform offers visibility to every asset in your estate, whether it's physical, virtual, cloud-based, mobile, or even IoT. ServiceNow customers can be assured that whether a workflow is looking at inventory, patching status, or what software is running on what endpoints, it is up-to-the-minute accurate.

Working with data that is inaccurate or out-of-date negates the value of what ServiceNow can offer. By combining Tanium's ability to stream real-time, high-fidelity data from every asset with the power of ServiceNow workflows, organizations get information to those who need it faster, more accurately and more efficiently.

## Significantly reduce IT operations and security response times

When a threat is detected, there is no time to match inconsistent data between IT operations, security and other departments. Tanium can discover agent-based or agentless assets in real time with no extra infrastructure, providing ServiceNow with one centralized set of data every team can use. This translates to faster response times to discover and remediate vulnerabilities, significantly reducing both mean time to resolution and the overall risk of threat migration and outages.

With Tanium Asset integration for ServiceNow, organizations can reduce the risk of an attack as well as lower the risk of severity of an attack should one occur.

With enhanced contextual data in real time, you can significantly reduce your mean time to investigate an incident as well as reduce your mean time to remediate an incident.

## Reduce costs of unused or underutilized assets

By identifying unused licenses, out-of-compliance software, and unused or underutilized software and hardware, organizations can significantly reduce their costs and increase efficiency with a focus on the most important assets.

Typically, with Tanium Asset Integration for ServiceNow, customers can consolidate the number of platforms used for similar tasks and achieve a more desirable outcome.

## Tanium Asset Integration for ServiceNow

One accurate set of asset data for all IT and security operations workflows.

Using a collection of siloed asset data sources can lead to inaccurate inventories, risky visibility gaps, and longer incident response times, all creating more work for IT and security teams. That's why the combination of Tanium and ServiceNow means that any workflow created in ServiceNow is based on information that is real time and accurate at any scale, no matter if the asset is physical, virtual, cloud-based or IoT.

The Tanium platform offers comprehensive IT operations and security management from a single agent. It delivers complete, accurate, and real-time asset data, regardless of scale or IT complexity, and uses minimal infrastructure. Tanium XEM provides the visibility and control you need to continuously manage asset risk.

### UP NEXT

Find out how Tanium and ServiceNow can automate operations, security and user experience.

[Learn more](#)

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