

Patching as a Managed Service

Patching devices is an important aspect of maintaining the security and stability of an organization's IT systems. Unpatched systems are one of the most common technological factors in breaches and loss of productivity. Unfortunately, solutions to patch-related risks are often costly in terms of identifying and purchasing quality products, staffing and expertise.

Powered by Tanium, delivered by experts

Enter patch management as a managed service. Powered by Tanium technology and delivered by accredited Managed Service Providers (MSPs), this is a solution that provides organizations with a secure and efficient way to manage patching across their entire IT estate.

This service is designed to automate the process of identifying, downloading, and installing patches on endpoint devices, reducing the risk of security vulnerabilities and ensuring that systems are up to date. With Tanium's advanced technology, the service delivers real-time visibility and control over the patching process, enabling your organization to quickly respond to changing threats.

Your selected Tanium partner will provide expertise and support, so you and your organization can focus on your core business operations while your IT systems are protected and maintained. The service includes proactive monitoring and reporting to ensure that systems are fully patched and secure.

THE CHALLENGE

Traditional patch management tools:

- Fail to deliver comprehensive patch and OS visibility or compliance across work-from-home (WFH) environments.
- Require dozens or hundreds of staging servers, increasing overhead and points for failure.
- Threaten to crash the operating environment every time they are run at scale.
- Force admins to follow sub-optimal patching processes and accept lowered patch coverage.
- Require multiple tools to operate.
- Place strain on the network.
- Leave organizations unable to apply all required patches in a timely manner — if at all.



99%

patch success rate on the first pass.

80%

reduction in patch times.

THE SOLUTION

A fully managed solution

- Typically creates accurate 99% patch visibility into online endpoints within 24 hours of launch.
- Operates from a single distributed instance and can utilize a zero- infrastructure deployment.
- Alleviates network strain and allows continuous scanning of the patch environment.
- Rapidly deploys patches across the entire environment while automating key workflows.

THE OUTCOMES

Comprehensive visibility and control

IMPROVED SECURITY

Regular patching reduces the risk of security vulnerabilities and improves the overall security of an organization's IT systems.

INCREASED EFFICIENCY

Automated patching processes save time and reduce the effort required to manage software updates, freeing up IT teams to focus on other important tasks. Not to mention zero ramp-up time or costly training for the team.

EXPERT GUIDANCE

Tanium's accredited MSPs provide expert support and guidance, ensuring that organizations get the most from the solution and stay protected from emerging threats 24x7x365.

REAL-TIME VISIBILITY

With Tanium's XEM platform, organizations can gain real-time visibility into the patching process, enabling them to quickly respond to changing threats.

In conclusion, patching as a managed service is a comprehensive solution that delivers secure and efficient software patching, providing organizations with peace of mind knowing their systems are protected. With its many benefits, including cost-effectiveness, reduced risk, and improved security, this is an attractive option for organizations looking to improve their IT security posture. This managed offering is delivered by our accredited MSP Partners and can be delivered as part of a larger overall solution.

Need a For more information or to find a partner that is the right fit for your organization, visit our [partner finder](#) or contact us at msp-global@tanium.com.

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Tanium, the industry's only provider of Converged Endpoint Management (XEM), leads the paradigm shift in legacy approaches to managing complex security and technology environments. Only Tanium protects every team, endpoint, and workflow from cyber threats by integrating IT, Compliance, Security, and Risk into a single platform that delivers comprehensive visibility across devices, a unified set of controls, and a common taxonomy for a single shared purpose: to protect critical information and infrastructure at scale. More than half of the Fortune 100 and the U.S. armed forces trust Tanium to protect people; defend data; secure systems; and see and control every endpoint, team, and workflow everywhere. That's the power of certainty.

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