EY & ServiceNow Alliance

Asset Visibility, Control, and Security with
ServiceNow and EY, Powered by Tanium

For any organization striving for efficiency, cost control, risk reduction, and accelerated digital growth, it is important to recognize these challenges:

Unidentified assets — Inaccurate CMDB data leads to unidentified assets and heightened complexity, exposing your business to security and compliance risks

The human element — Siloed data sources result in reliance on slow, costly, manual processes

Avoidable complexity — A patchwork of unconnected tools creates complexity, leading to costly software overlap and redundancy

The EY and ServiceNow alliance, powered by Tanium, offers a business-led approach, transforming functions and digitizing workflows. By combining EY's expertise with ServiceNow's cloud platform, we accelerate innovation, enhance applications, automate compliance, and reduce enterprise risk

Enabled by EY, ServiceNow, and Tanium

1. Technology-Driven Business Excellence

Predict, prevent, and resolve digital operation issues, reducing outages and costs. Boost DevOps productivity, enable low-code apps, and improve processes. Scale service management, transform workflows, and cut IT costs through automated lifecycle management

2. Risk Mitigation and Regulatory Compliance

Enhance real-time risk management, ensure resilience, and improve IT and regulatory compliance. Fuse IT operations with AI-driven collaboration, expedite vulnerability management, and manage third-party risks efficiently

3. Optimizing Employee Experience

Automate IT service operations for scalable, modern services. Use AI for self-resolution, enhance service agent productivity, and provide a unified view for efficiency. Improve workplace safety and productivity with a single portal, automating processes and resolving inquiries instantly with chatbots

94%
94% of enterprises report that they are unable to discover or manage 20% of the assets connected to their networks.

30%
Only 30% of IT operations and security teams feel confident that they have complete visibility of 85-95% of the endpoints on their networks.

93%
Customers report that EY's ServiceNow offerings, powered by Tanium, have reduced weekly scan times for hardware, software, and virtual assets by 93%.

TANIUM | servicenow | EY

EY's deep industry knowledge and expertise is layered onto the ServiceNow platform and powered by Tanium.

Get more business value from your EY/ServiceNow unified platform with streamlined processes, improved asset management, and reduced costs.

Asset discovery & fidelity: Data you can trust and use
- Discover all assets across your infrastructure, including software, hardware, and cloud resources, in minutes.
- Gain real-time visibility into asset usage and eliminate the risks of shadow IT, stale data, and missing endpoints in the future.
- Save time and reduce costs by automating asset tracking, maintenance, and updates with an integrated EY/ServiceNow platform.

Get better results and more value from your ServiceNow platform by collecting 20-30% more data

Software asset management: Reduce downtime and take control
- Reduce outages and related costs while accelerating remediation.
- Make all resources, applications, and assets visible to manage and reduce IT costs.
- Improve the end-to-end lifecycle management of hardware assets, software licenses, and cloud resources.

Consolidate tools, automate processes, and take control of all IT and software assets.

IT Ops and SecOps: Enable teams to work more effectively
- Get the most from ServiceNow and resolve organizational issues by improving communication between teams.
- Collect accurate, reliable data and fill gaps in your CMDB.
- Eliminate costs and inefficiencies related to CMDB data.

Achieve Governance, Risk, and Compliance (GRC) objectives by simplifying and accelerating reporting with real-time insights

Integrated risk management: Secure your environment and limit your exposure
- Improve security through automated patching, updates, and threat detection.
- Proactively hunt for threats across your environment in seconds.
- Respond to and eliminate any threats up to 90% faster in a unified platform.

Improve resilience by achieving 99% coverage of your security tooling to keep threat actors out

Take control of your IT ecosystem

Learn more about the EY and ServiceNow Alliance, powered by Tanium, and how these powerful solutions can help you automate processes, boost productivity and efficiency, and achieve new levels of innovation for your business.

www.ey.com/en_ca/alliances/servicenow or email us at EY@Tanium.com

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