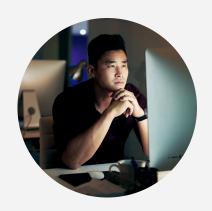TANIUM™

Tanium Investigate

Dramatically improve your Mean Time to Resolution (MTTR) and other top KPIs with Tanium's investigation and remediation tools.

Tanium Investigate is a key component of Tanium's Converged Endpoint Management (XEM) platform

Immediately discover assets, remediate across diverse environments and operating systems, and monitor the performance of endpoints with real-time visibility, comprehensive control, and rapid response. Tanium XEM provides endpoint management at scale, all from a single platform for consolidated control and visibility.

Slash the MTTR of the incidents your organization experiences with Tanium Investigate. Investigate empowers IT and security teams to rapidly identify issues, impact and root cause using historical and real-time data, a collaborative workspace, and the tools to completely remediate the incident — fast.

Resolving endpoint incidents takes too long and costs too much

Security and operations incidents are expensive. The average cost of a data breach globally is $4.35M. In the U.S., that figure jumps to $9.44M*. The average IT outage costs an enterprise $9,000 per minute, or $500,000+ per hour. Yet when an incident occurs, organizations struggle to see what happened — they spend 80% of their Mean Time to Resolution (MTTR) investigating it, finding its root cause, and learning how to stop it.

When organizations accelerate their investigation process, they dramatically reduce each incident's impact and free up capacity to clear the team's work backlog more quickly. Unfortunately, organizations lack the tools to do so. They rely on a patchwork of siloed point and small-scale tools to investigate incidents. Not only does switching between these tools takes time, but they rarely play well together, which forces teams to investigate incidents with:

- A limited view of the incident and the need to collect more data
- Little-to-no insights or analytics to help them efficiently assess what happened
- Scattered workflows and the lack of a shared workspace for collaboration
- A sharp divide between the experiences for investigation and remediation

The result?

Longer MTTRs, high-impact potential for every incident, lowered productivity, overburdened IT teams, and complex, expensive tool stacks that don't get the job done.

Your solution: Tanium Investigate

Tanium Investigate, as an integrated part of Tanium's Converged Endpoint Management (XEM) solution, gives you a single platform to quickly resolve security and operations incidents on your endpoints. Investigate gives you every tool you need to fully investigate incidents, discover the breadth of impact and root cause, collaborate with the team and completely remediate them at scale — all from one platform.

With Tanium Investigate, you will rapidly resolve incidents as soon as they pop up —wherever they appear in your environment — and proactively detect, investigate, and resolve issues before they create downtime or helpdesk tickets.

With Tanium Investigate:

- Accelerate your Mean Time to Resolution (MTTR) for incidents
- Minimize attacker dwell time and system downtime
- Reduce IT helpdesk tickets and support calls
- Lower the impact and cost of security and operational incidents
- Replace a stack of point tools with a single, unified platform
- Increase your incident responder's productivity and satisfaction

Minimize downtime. Investigate and remediate incidents faster — at any scale — from our unified platform.

Investigate incidents with access to all the data you'll ever need

Investigate incidents with real-time access to all of relevant endpoint and application data you need to complete the job – all in one place. Investigate gives you a clear picture of any asset's performance, configuration and security state. Render historical and real-time IT Ops and Security data into a single timeline – on demand.

Find the root cause of incidents with visual insights

Quickly identify what caused an incident. Investigate presents detailed endpoint data overlayed with visual cues that quickly direct your attention to the potential root causes of security or operations incidents – wherever they appear in your environment – along with suggestions on how to remediate them.

Collaborate across functions and roles with a shared workspace

Perform end-to-end investigations. Investigate provides workspaces and workflows that multiple users — from multiple functions — can access to aggregate investigative data, collaborate on analysis, share their findings, and determine root causes and next steps, together.

Remediate incidents from a single unified platform

Find and fix incidents from one console. Investigate is fully integrated with Tanium's XEM platform, which provides a full suite of remediation actions to remotely resolve incidents — at scale, in near real time, from the same agent and experience you deployed to monitor for, detect, and investigate those incidents.