

# Tanium Deploy for ServiceNow Client Software Distribution (CSD) 2.0

Leverage Tanium Deploy within ServiceNow for automated deployment and revocation of software using service catalog requests.



32% of workers say they'd quit their job if technology 'was a barrier to their ability to do good work.

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CSD 2.0 with Tanium Deploy for ServiceNow enables an administrator to create all the records necessary to deploy software from service catalog requests, including software models and catalog items, using Tanium Deploy. This integration allows you to automate deployment and revocation of software using Tanium Deploy. You can also integrate with ServiceNow Software Asset Management (SAM Professional or Foundation) to manage license information of the deployed software.

## Has this ever happened to you?

An employee in the marketing team needs access to new software on their laptop so that they can open design files that were sent to them by a partner. The employee opens a ticket to procure a license and request access to the software. But a week later the ticket remains open, the employee still does not have access, and the marketing project is running into delays.

## Don't waste another person-hour this year manually approving, installing and removing software from employee devices.

In a typical scenario, when an employee needs new software installed on their machine, they create a request with an IT agent and then wait. The IT agent might need to validate that licenses are available, or that the requested software is compatible with the employee's device. Depending on the type of software requested, agents may additionally need to submit a software request for approval.

Employees are used to being able to get software on their own devices without needing to jump through so many hoops. They are able to navigate to app stores on their mobile devices and immediately install new applications, with details about licensing and pricing available up-front.

Manual software requests and deployments lead to bad employee experiences for both end-users and IT agents. Additionally, while employees wait for software to be installed on their devices, customers are often affected by delays in productivity.



### **Tanium Deploy for ServiceNow Client Software Distribution (CSD)**

**2.0** enables self-service of software deployments from service catalog requests. Fully automate the deployment and revocation of software, and leverage built-in processes around approvals, lease periods, and even license information via ServiceNow Software Asset Management (SAM Professional or SAM Foundation).

- **Automate the deployment and revocation of software.** Fully automate the deployment and revocation of software on employee devices via Tanium Deploy. Automatically deploy and revoke software via Tanium Deploy directly from inside ServiceNow.
- **Enable employees to self-service software deployments.** Allow employees to choose desired software from dynamic lists in the Service Catalog. Enable employees to deploy software to their own devices via self-service.
- **Track licenses and manage software spend.** Leverage ServiceNow Software Asset Management to track licenses, remove unauthorized software, and manage costs. Natively integrate with ServiceNow Software Asset Management for license and unauthorized software tracking.

### **Leverage Tanium Deploy within ServiceNow for automated deployment and revocation of software using service catalog requests.**

#### **Quickly create all records necessary to deploy software from service catalog requests.**

Tanium Deploy for ServiceNow Client Software Distribution (CSD) 2.0 is pre-configured to map to the expected ServiceNow objects and data structure. Enable administrators to easily create all the records necessary to deploy software from service catalog requests, including software models and catalog items.

- Helpers quickly create all records necessary to deploy software from ServiceNow Service Catalog requests.
- Integration with ServiceNow Client Software Distribution (CSD) 2.0.

#### **Automation of software deployment and revocation using Tanium Deploy**

Software deployment and revocation via Tanium Deploy are integrated to work seamlessly with ServiceNow Client Software Distribution (CSD) 2.0. Automate the deployment and revocation of software from Tanium Deploy. You can define lease periods for software distributed from the Service Catalog and leverage custom flows for approvals and further automation.

- Automation of software deployment using Tanium Deploy.
- Automation of software revocation using Tanium Deploy.

## REQUEST A DEMO TODAY

Connect with a member of our team to see Deploy in action.

See Tanium live

## Integration with ServiceNow Software Asset Management (SAM) to manage license information of the deployed software.

Combine automated software deployments with license and unauthorized software tracking with Tanium Deploy and ServiceNow Software Asset Management (SAM). Track software usage through license management, flag unauthorized software for removal, and manage costs with software spend detection.

- Integration with ServiceNow Software Asset Management (SAM).

## Combining the Tanium XEM platform capabilities with the ITSM capabilities in ServiceNow provides a better total experience for the IT agent, employee and customer.

The Tanium Converged Endpoint Management (XEM) platform offers comprehensive IT operations and security management from a single agent. It delivers complete, accurate, and real-time endpoint data, regardless of scale or IT complexity, and uses minimal infrastructure. Tanium XEM provides visibility, control and remediation needed to help you continuously manage your organization's endpoint risk.



Tanium, the industry's only provider of converged endpoint management (XEM), leads the paradigm shift in legacy approaches to managing complex security and technology environments. Only Tanium protects every team, endpoint, and workflow from cyber threats by integrating IT, Compliance, Security, and Risk into a single platform that delivers comprehensive visibility across devices, a unified set of controls, and a common taxonomy for a single shared purpose: to protect critical information and infrastructure at scale. More than half of the Fortune 100 and the U.S. armed forces trust Tanium to protect people; defend data; secure systems; and see and control every endpoint, team, and workflow everywhere. That's the Power of Certainty™.

Visit us at [www.tanium.com](http://www.tanium.com) and follow us on [LinkedIn](#) and [Twitter](#).

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