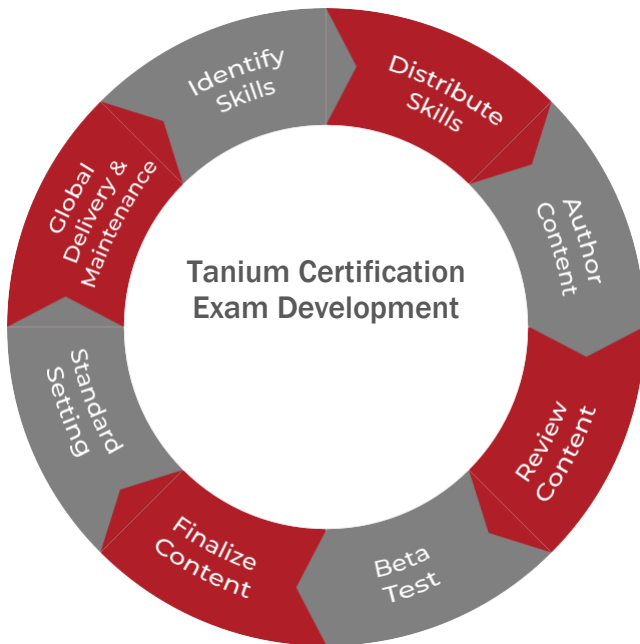




Candidate Handbook

A Tanium Career Certification is the final step to achieve official recognition and validate knowledge, skills, and abilities related to Tanium. Tanium Career Certifications are legally defensible, professional technical certifications, which means they are built using best practices and meet or exceed industry standards. See below for our rigorous exam development lifecycle:



This handbook is designed to be a comprehensive resource for candidates looking to learn more about the program, to gain understanding about our policies and procedures, and to select the certification track of their choice.

Whether just getting started, or ready to expand your skills and knowledge of Tanium, earning a Tanium Career certification adds value to your professional journey. We wish you every success and if there are any questions along the way, please reach out to certifications@tanium.com.

General Information

Prior to participating in the program, candidates are required to comply with the following:

All candidates who engage with the program will be required to create a candidate profile in the [Tanium Career Certifications portal](#). When creating an account, candidates will need to acknowledge both review and acceptance of the [Tanium Certification Exam Agreement](#). This system will allow candidates to register for certification exams and maintain their certification record with Tanium. This is an important and valuable tool where candidates will access their certification progress, exam history, digital badging, and more.

Candidates may be required to provide us with some information about themselves, such as email address or other contact information.

Candidates agree that the information provided to us is accurate and that it will be kept up-to-date at all times. Candidates will be asked to create a password and are solely responsible for maintaining the confidentiality of that password and accept responsibility for all activities that occur under the account. **Accounts must be registered to a legal name as indicated on a government-issued identification.**

Restrictions

Tanium Certification exams are not delivered in any country not supported by Tanium, including, but not limited to, embargoed and sanctioned countries as promulgated by the United States Government. A list of countries where Tanium Certification exams are delivered may be found during exam scheduling with Pearson VUE.

To sit for a Tanium Certification exam, candidates must provide valid government-issued identification establishing residence in a non-sanctioned country.

If a candidate does not have a qualifying government-issued ID from the country they are testing in (except for candidates who will use a European Union ID), an international travel passport from their country of citizenship is required and must be presented as a primary form of ID. A secondary form of ID is still required.

Eligibility

Candidates must be 18 years of age to be eligible to participate in and take an exam in the Tanium Certification Program.

Exam Prep

Candidates may prepare for exams with [Tanium Training](#). Full requirements for each certification path are available, including exam blueprints and certification track flowcharts, on our website at tanium.com/certifications. The following resources, [Tanium Product Documentation](#), [Tanium Knowledge Articles](#), [Tanium YouTube Channel](#) and [Tanium Success Community](#) are available to supplement the training and assist in Certification preparation.

Scheduling the Exam

Special Accommodations

Tanium's special accommodations are intended to meet the needs of candidates who have documented disabilities and require an accommodation within the normal testing process to take a Tanium certification exam. Special accommodations allow us to administer exams in a way that is fair for all candidates.

For more information, or to request special accommodations, please contact certifications@tanium.com. Accommodations requests should be submitted at least six weeks prior to registration so the need for accommodations can be verified and the specific accommodations requested can be met. Do not schedule an exam until the accommodation has been approved. Candidates cannot have an accommodation added on to an existing scheduled exam.

There are two exam delivery method options for Tanium Certifications through Pearson Vue:

- In-person at a testing center
- OnVUE Online Proctoring

In-person

Upon registering for an exam at a Pearson test center, candidates will receive a confirmation letter from Pearson VUE with important information to include testing center location details. Please ensure all of the information is correct and contact Pearson VUE directly if anything is inaccurate.

OnVUE

All communication with the proctor is done in English.

Upon registering for an online proctored exam, candidates will receive a confirmation letter from Pearson VUE with important information to include system testing and preparation of a testing space prior to exam day. Candidates must use the same testing space, computer and internet connection that will be used on exam day. The recommendation is to test on a personal computer with a webcam. Work computers generally have more restrictions that may prevent successful delivery. Do not take the exam in a setting with a corporate firewall (including VPN). If candidates are taking their online exam in their office, please alert the Network Administrator to the [OnVUE Application](#).

Make sure to have a reliable, fast internet connection to download the exam and support a webcam stream. Find a quiet, disruption-free, well-lit space. Please be aware that background light or the sun rising/setting could create visibility issues for the proctor. Candidates will be required to take four photos of their testing space during check-in. We recommend using a mobile device. Candidates can use only one monitor and desks should be clear.

Reschedule Policy

Candidates must contact Pearson VUE or access their online Pearson VUE account to reschedule their exam at least a minimum of 48 hours prior to their appointment. Exams cannot be rescheduled less than 48 hours prior to the appointment. Failure to reschedule in time or failure to appear for the appointment will result in forfeiture of their exam fee.

Cancellation Policy

Candidates must contact Pearson VUE or access their online Pearson VUE account to cancel their exam at least a minimum of 48 hours prior to their appointment. Exams cannot be canceled less than 48 hours prior to the appointment.

Failure to cancel in time or failure to appear for the appointment will result in forfeiture of their exam fee.

Exam Day

Test Center Admission Policy

Candidates should arrive at the test center 15 minutes before their scheduled appointment time. This will allow adequate time to complete necessary sign-in procedures. If candidates arrive more than 15 minutes late for their appointment, they may be refused admission and exam fees will be forfeited.

Candidates are required to present two forms of original (no photocopies), valid (unexpired) IDs; one form as a primary ID (government issued with name, photo and signature) and one form as a secondary ID (with name and signature or name and recent recognizable photo). The first and last name used to register must match exactly the first and last name on the ID presented on test day. All IDs required must be issued by the country in which candidates are testing. If a candidate does not have the qualifying ID issued from the country they are testing in, an International Travel Passport from their country of citizenship is required, along with a secondary ID. Please contact Pearson VUE customer Service with any questions or concerns about the ID candidates are required to bring with them to the testing center for admittance to the exam. To view the full ID policy, including any additional allowances to this policy, please visit www.pearsonvue.com/policies/1S.pdf.

OnVUE Admission Policy

Candidates should log into their account 30 minutes early to start the check-in process and to allow for any troubleshooting. If a candidate is more than 15 minutes late after their scheduled exam time, they will be unable to begin their exam and are unlikely to receive a refund.

Candidates are required to present a current, unexpired government-issued ID with a signature and photo. The name on their ID must match the name in their web account profile and in their exam appointment confirmation email. Acceptable forms of identification include international travel passport, driver's license, identification card (national, state or province), alien registration card (green card or permanent resident/visa).

By law, certain IDs must not be photocopied, digitized, or captured on camera. Because of this, Pearson VUE cannot accept restricted IDs (including, but not limited to, U.S. military or certain secure access IDs) as identification for online testing.

If a candidate's identification is not considered valid, they will not be permitted to complete their exam and are unlikely to receive a refund.

Candidates must understand and agree to allow themselves to be recorded in their own space and to having artificial intelligence (AI) and other advanced technology techniques applied. Acceptance of these policies is required to continue with scheduling.

Candidates who do not accept these terms will not be able to complete their registration online and should consider scheduling an appointment in-person at one of the testing centers instead.

During the exam, you may not access any unauthorized materials to include but not limited to the following types of personal items: mobile devices, watches, books, notes, or any other materials not specifically approved. No one else should appear through the webcam and no one else's voice should be heard. Please refrain from speaking aloud during the exam.

Taking the Exam

Exams will consist of a combination of multiple choice and practical application items. Corresponding times for each exam can be found on the associated blueprints. The scores needed for passing Tanium Certification exams are determined through statistical analyses and are subject to change. As a result, passing score requirements are not published, as exam questions and passing scores may adjust as exam content changes.

Post-Exam

Exam Results

Candidates taking the exam in a Pearson VUE testing center will receive a printout of their results provided by the test center administrator.

Candidates testing via OnVUE will receive an email with instructions for accessing their score report via the Pearson VUE dashboard. Successful candidates will not receive any additional information regarding exam results. Candidates who do not pass will receive additional information related to section level performance.

Exam results will be available in your candidate profile found in the [Tanium Career Certifications portal](#) within 48-72 hours.

Retake Policy

Candidates who do not pass a Tanium certification exam on the first attempt will be subject to this exam retake policy, without exception. Any candidate who does not achieve a passing score on an exam will have a 7-day wait time imposed before attempting the exam again. Wait time begins the following day.

The table below addresses eligibility regarding retakes, though a candidate can preregister for an attempt date in accordance with this policy:

Candidates who do not pass a Tanium certification exam on the second attempt must wait 14 calendar days before attempting the exam again. Waiting begins the following day. Additional retakes are as follows:

| First Attempt | Earliest Second Attempt (the following week) |
|---------------|--|
| Monday | Tuesday |
| Tuesday | Wednesday |
| Wednesday | Thursday |
| Thursday | Friday |
| Friday | Saturday |
| Saturday | Sunday |
| Sunday | Monday |

- 3rd attempt 14 days or 2 weeks
- 4th attempt 21 days or 3 weeks
- 5th attempt 21 days or 3 weeks

Attempts beyond the 5th attempt are granted on a case-by-case basis and the candidate will need to contact certifications@tanium.com to make this request. Tanium reserves the right to deny a retake beyond the 5th attempt.

Retakes are not permitted beyond the 5th attempt for one calendar year following the 5th attempt.

Retaking Previously Passed Exams

We do not permit auditing of our exams. Candidates will not be allowed to retake an exam they have previously passed, unless related to a recertification requirement approved by Tanium.

Recertification Policy

All Tanium Certifications are valid for a period of two years to ensure that the skills of those certified are kept current and relevant. Candidates have the following options for recertification:

- Retake a certification exam to renew at the same level. Check for updates on the Tanium Program requirements, as they may have changed.
- Take and pass a higher-level exam, which will also renew the lower level certification(s).

Please plan accordingly so that your certification does not expire. Candidates can view their certification status at any time in the [Tanium Career Certifications portal](#) and will receive email notifications starting several months leading up to expiration. We recommend that you plan to recertify at least two months prior to expiration. No exceptions will be made for expired certifications.

Digital Badging

Tanium is committed to providing candidates with the ability to communicate their achievement, and has partnered with [Credly](#) for digital badging. Digital badges will contain verified metadata that describes the certification, conveys the process required to earn the certification, and validates the date earned by the candidate.

A notification email will be sent from Credly with information on how to claim the digital badge, once you have passed the associated certification exam. First-time users will be required to create an account within the Credly platform. Return users simply need to login. Once a badge is claimed, candidates can immediately start sharing their achievement with their entire online network. Additional details on how to claim a digital badge can be found [here](#).

Click [here](#) to review additional candidate FAQs .